



## Cancellation Policy

I ask for 24 hour notice when canceling an appointment. This allows the opportunity for someone else to schedule an appointment. ***If you are unable to give 24 hour advance notice, you will be charged a fee of 50% of the session cost.*** Keri Sassola and Steps to Self Life Coaching, LLC understands that emergencies happen from time to time, so consideration will be made on a case-by-case basis to accommodate for these instances without penalty.

I understand that if I forget or consciously ***choose to not show up for any session and/or service no matter the reason, I will be charged the full amount of the session and/or service*** and no refund will be given.

I understand that if I arrive late to a session or service that that service or session may be shortened in order to accommodate other appointments, and that regardless of how long the service or session is that I am responsible for the full amount.

I have read the above terms and consent to all of the above free from undue influence, coercion, or duress of any kind, and have read, considered and understand all of the above.

I \_\_\_\_\_, acknowledge and agree with and abide by the terms of Steps to Self Life Coaching, LLC and Keri Sassola Release of Liability Waiver, consent for sessions.

Signature \_\_\_\_\_ Date \_\_\_\_\_